MEETING THE NEED

AUSTIN METROPOLITAN AREA COMMAND
ANNUAL REPORT

SalvationArmyAustin.org
<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Leadership</td>
<td>3</td>
</tr>
<tr>
<td>Meet Evangeline Booth</td>
<td>4</td>
</tr>
<tr>
<td>Rehabilitation</td>
<td>5</td>
</tr>
<tr>
<td>Homelessness</td>
<td>6-7</td>
</tr>
<tr>
<td>Preventing Homelessness</td>
<td>8</td>
</tr>
<tr>
<td>Children – Angel Tree and Camp</td>
<td>9</td>
</tr>
<tr>
<td>Capital Campaign Success</td>
<td>10</td>
</tr>
<tr>
<td>Major Donor Feature – Dick Rathgeber</td>
<td>11</td>
</tr>
<tr>
<td>Disaster</td>
<td>12</td>
</tr>
<tr>
<td>Income and Expenses</td>
<td>13</td>
</tr>
<tr>
<td>Map of Locations</td>
<td>14</td>
</tr>
<tr>
<td>Advisory Board and Advisory Council</td>
<td>15</td>
</tr>
</tbody>
</table>
Dear Salvation Army Friends,

My wife, Amy, and I are delighted to be completing our first year of service in Austin. Through your generous support, we have seen Proverbs 11:25 come to life, “A generous person will prosper. Whoever refreshes others will be refreshed.”

The past year was filled with notable accomplishments, including the completion of our capital campaign, our first capital campaign in 27 years. We have begun upgrades to our heavily used Downtown Shelter and Social Services Center and will break ground soon on the new Shelter for Women and Children, the new Corps Community Center and Administrative Building, and the women’s residence at the Adult Rehabilitation Center.

We helped provide housing for 680 veterans in the City of Austin’s ambitious goal to end veteran homelessness. In addition, we helped to house 53 youth in 100 days during the 100-Day Challenge in Austin to end youth homelessness, and we are now participating in a long-term effort in our community to end youth homelessness by 2020.

Finally, we continue to help those experiencing homelessness to move from crisis to self-sufficiency through our emergency shelters in Austin and our homelessness prevention work in Williamson County.

Thank you for your generosity and for helping refresh others through your service.

May God bless you!

Major Andrew Kelly
Area Commander

It is an honor to be serving in my first year as Chair of the Advisory Board and to be supporting programs that benefit those in greatest need in our community. The Army serves in so many ways, from supporting children through Christmas assistance to helping families get back on their feet again.

I am especially grateful to my fellow Advisory Board members for their continuing leadership and support. I have been blessed to serve on the Board long enough to see our community’s awareness of The Salvation Army’s good work increase significantly, and the success of our capital campaign (see page 12) is a great reflection of how much our community is rallying behind this important cause.

Blessings to you for your support of The Salvation Army, without which none of this would be possible.

Sincerely,

Mike Nasi
Advisory Board Chair
Meeting the Need

Meet Evangeline Booth

We look at the heroes of the past to bring us strength for the future, to be inspired by those who brought others strength and compassion.

The Salvation Army’s brand promise, “Doing The Most Good” is not just a slogan. Instead, it is rooted in the very foundation of The Salvation Army, having been articulated by founder William Booth’s daughter, Evangeline Booth.

She said, “There is no reward greater than that of doing the most good to the most people in the most need.”

Born in 1865, Eva Cory Booth became a sergeant in The Salvation Army at age 15. Although she never married, she adopted and raised four children.

In 1896, Booth ordered Eva to Canada - a great responsibility which she handled well. That same year, she traveled to New York, and with her persuasive oratory, she kept most of the officers from joining her brother Ballington when he formed his own organization, the Volunteers of America.

In 1904 she was given command in the United States. At this time, on the advice of friends, she changed her name to Evangeline. She was an excellent athlete and played several instruments. In fact, many of her songs are sung in the Army today.

As National Commander, she was largely responsible for The Salvation Army’s volunteers who served as chaplains and “Doughnut Girls” during World War I. During her 30 years as America’s commander, she instituted many changes, including the division of the country into four territories.

On November 11, 1934, Evangeline became the Army’s fourth general. She left America on the highest crest of love and popularity she had ever known, and retained her American citizenship.

Evangeline Booth was promoted to glory (died) in 1950. Her passion for “doing the most good” has guided The Salvation Army for more than 150 years.

“THERE IS NO REWARD GREATER THAN THAT OF DOING THE MOST GOOD TO THE MOST PEOPLE IN THE MOST NEED.” -Evangeline Booth
With Gratitude

James, a graduate of The Salvation Army Adult Rehabilitation Center, shares his words of gratitude:

My life consisted of prison, drugs and chaos. I was out on the street for about eight months. I was irresponsible, selfish, not a parent to my kids or a husband to my ex-wife, and self-tortured for many years. I got tired. I hit bottom, and I was sick of it.

The day that I checked in to the Adult Rehabilitation Center, I felt that God was placing on my spirit that tomorrow was not guaranteed. I needed to change or else I would not have that opportunity again. That’s what brought me in the doors of The Salvation Army to commit to the 6-month program.

I’ve learned to deal with anger and deepen my spirituality. Most importantly, I have confidence. I work in the furniture department at one of the Family Stores, and I’m proud of my work. I love this place and I love what it’s doing. I’ve made a big turn around since I’ve been here, and these people believe in me. I’ve stepped up. I’ve got confidence now.

Without this program, I’d probably still be out there doing all the wrong things. I’m thankful to be alive today. I owe these people my life.

I like looking at people and saying, “Hey man, I’m doing good for once.” And they believe in me.

“I’M THANKFUL TO BE ALIVE TODAY. I OWE THESE PEOPLE MY LIFE.”

2016

1,379 MEN SERVED

Adult Rehabilitation Center: By the numbers
**Homelessness**

**How We Serve**

112,285 TOTAL BED NIGHTS

28,471 - BED NIGHTS FOR MEN

83,814 - BED NIGHTS FOR WOMEN AND CHILDREN

**No. of Individuals Sheltered**

<table>
<thead>
<tr>
<th>Year</th>
<th>Men</th>
<th>Women and Children</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>2,875</td>
<td></td>
</tr>
<tr>
<td>2015</td>
<td>2,955</td>
<td></td>
</tr>
<tr>
<td>2016</td>
<td>2,978</td>
<td></td>
</tr>
</tbody>
</table>

**Austin Shelter for Women and Children**

Gold Star-Rated Programming by The Salvation Army Southern Territory Evaluation

- Highest Scoring Program in the Territory in 2016
- Recognized for Best Practices in Case Management

**Youth Homelessness**

**Meet Richard Mayhorn**

Arriving to Austin with only the clothes on their backs, Richard, 24, and his wife, Shanay, were able to stay at The Salvation Army Downtown Shelter. Guided by his Salvation Army case manager, Richard found work right away, and within two months, they were able to move into an apartment. Now, they are both enrolled in school striving to get better jobs. This young couple is incredibly grateful to The Salvation Army for providing hope for a better future.

**100-day Challenge to End Youth Homelessness**

Austin was one of three US cities chosen to participate in the 100-day challenge by A Way Home America to end youth homelessness by 2020 – to ensure the availability of housing for youth and that homelessness is brief and rare.

Between September 9 and December 19, 2016, fifty-three homeless youth in Travis County (including Richard Mayhorn, above) were housed through the initiative of local service providers including The Salvation Army, Lifeworks, Caritas, Department of Child and Family Services, and the Ending Community Homelessness Coalition, among others.
Markiese Hershkovitz served in the military from 2003 to 2007 first in Korea and then at Ft. Hood. He and Leslie married in 2008 and have three young children. After an unsuccessful job transition, Markiese found himself suddenly unemployed. Soon, the family of five was living in their van, spending the night in local parking lots.

After three months, they came to The Salvation Army emergency shelter. There our veteran’s case manager helped them get access to services to get back on their feet. Their situation soon improved: Markiese got a better job and was quickly promoted to manager; the children attended day camps while living in shelter; and the family was able to move into their own apartment.

“WE ARE DOING GREAT, AND WE THANK GOD FOR THE SALVATION ARMY.”
Preventing Homelessness in Williamson County

Meet Robert Moss

One awful car accident altered Robert’s life forever. Brought back to life by firemen with defibrillators, Robert suffered injuries from the accident that left him disabled and unable to make a living. He eventually found his way to Georgetown, but was unable to find decent housing that he could afford. Robert was referred to The Salvation Army, and there he received help towards a deposit on a new apartment.

“I was at the lowest point of my life, and The Salvation Army came through for me to move into a better and more affordable apartment.”

Through providing rental and utility assistance, The Salvation Army Williamson County Service Center helps people like Robert maintain their housing and avoid homelessness.

The Taylor Service Unit provides financial assistance to those in great need in Taylor, Texas. Partnering with other local organizations, the Service Unit provided 250 backpacks filled with school supplies to local children, along with sending children to summer camp, providing utility and rent assistance, emergency shelter, a winter clothing drive, and a summer fan drive.

Williamson County Financial Services Provided

<table>
<thead>
<tr>
<th></th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$60,633</td>
<td>$66,437</td>
<td>$72,162</td>
</tr>
</tbody>
</table>

172* Households Helped in 2016

*some households received both rent and utilities assistance

Provided rental assistance

Provided utilities assistance
Serving Children

Meet Crystallyn Bell

Crystallyn Bell’s stability – working as a supervisor and caring for her children – was shaken when she had a stroke that left her blind in one eye and affected her speech. Despite going to rehab to get her skills back, she lost her job. Soon after, she learned that two of her kids, Sheila and Jackson, could go to Salvation Army summer camp. There, Sheila and Jackson swam, fished, made arts and crafts, learned about God, and more.

Crystallyn was especially impressed by the effect on her daughter. “Sheila is shy and timid,” she explained, “but the counselors made her feel welcome and comfortable.” While the kids were at camp, Crystallyn worked on her resume and applied for jobs. She has since found a new job to support her family.

“I’m thankful to see my kids happy and loving something,” Crystallyn says. “I wasn’t able to do it for them, but The Salvation Army made it happen.” Sheila and Jackson were just two of the dozens of kids who enjoyed a real summer camp experience, thanks to generous support from people like you.

Meet Jacob and Grandma Charlotte

In 2012, the doctors gave Jacob and Jacobi’s mom four to six months to live. Shockingly, she only lived two more weeks. Their grandma, Charlotte, immediately stepped in to become their guardian.

Because of her own need for medical care from a cancer diagnosis and back surgeries, Charlotte had to quit her job. Barely having enough money to keep food on the table, she was thrilled at the opportunity to enroll her youngest grandson in the Angel Tree program to receive gifts at Christmas.

Jacob was excited on Christmas morning last year when he opened his gifts: a nice scooter, shoes, clothes and other toys.

Charlotte said, “I thank God for the Angel Tree program. There are people who need the help - not just want it, but need it.”

6,512 local children received Angel Tree gifts in 2016

Each child receives new toys along with a new set of clothes.
At the Doing The Most Good Luncheon on May 3rd 2017, The Salvation Army Austin Area Command announced the successful completion of Phase II of its first capital campaign in more than 27 years, surpassing the $17 million goal.

The campaign theme, “Invisible Austin,” focused on the quiet crisis of family homelessness in Austin. Three out of four of the clients sheltered in The Salvation Army emergency shelters are women and children. These families are behind the scenes, out of the public eye, and in desperate need. Through this campaign, The Salvation Army highlighted family homelessness and raised the resources needed to greatly expand our capacity to serve families and others in need in our community. The capital campaign funds will support:

1. **Renovated Emergency Shelter**
2. **New Shelter for Women and Children**
3. **New Center for Worship and Outreach**
4. **New Administrative Facilities**
5. **Women’s Residence at the Adult Rehabilitation Center**
It is impossible to calculate Dick Rathgeber’s impact on The Salvation Army in Austin.

More than forty years ago as a young businessman, Dick Rathgeber enjoyed putting a generous donation check in The Salvation Army Red Kettle each year at Christmas. At some point, however, donating his money wasn’t enough, and Rathgeber wanted to also help get things done. That’s when he was invited to join The Salvation Army Advisory Board. He has continued to be deeply involved for the past 40 years, serving on the local and national Advisory Boards and making what he calls ‘deals for good’. He has been honored for his work, having received The Salvation Army’s three top awards for non-officers and most recently being named Honorary Colonel last year. The combination of these four awards makes him the most decorated supporter of The Salvation Army.

Rathgeber has been instrumental in The Salvation Army’s two successful capital campaigns in the last 30 years, including the campaign completed this year. He has been responsible for negotiating multiple land deals and donating land for The Salvation Army.

When asked why he has dedicated so much of his philanthropic efforts to The Salvation Army – and has encouraged others to do the same – Rathgeber responded:

“The Salvation Army takes care of a segment of the population that has no one speaking up for them. The Salvation Army is efficient. I say that you want to look at the ROI – the return on investment. Well, The Salvation Army has a really good return on investment because 83 cents out of every dollar they collect goes to human needs. And sustainability. They’ve been here in Austin for 128 years. They are well-organized. They have a dedicated corps of officers. It’s a safe donation that meets the needs of an underserved population.”

“MR. RATHGEBER IS A SHINING EXAMPLE OF WHAT ONE DEDICATED PERSON CAN DO FOR THE COMMUNITY, ESPECIALLY FOR THOSE WHO NEED IT MOST.” -Major Andrew Kelly
The Salvation Army Emergency Disaster Services team in Williamson County responds when disaster strikes. In 2016, this all-volunteer team served at local and regional disasters as well as serving in emergency management preparedness exercises at the City, County and State levels, volunteering more than 3,000 hours. The Salvation Army is forming a new team of volunteers in Travis County to serve in times of disaster.

2016-2017 TIMELINE OF SERVICE

**TORNADO**
Garland, Texas
January 2016

**PLANE CRASH**
Taylor, Texas
April 9, 2016

**FLOOD**
Newton/Jasper, Texas
May 2016

**SEARCH AND RESCUE**
May 30, 2016

**SEARCH AND RESCUE**
June 23, 2016

**FLOOD**
Baton Rouge, Louisiana
September 1-15, 2016
(1,000 hours worked)

**FLOOD**
Freeport/Southest Texas
June 2-9, 2016

**SEARCH AND RESCUE**

**SHERRIFF’S DEPUTY HONOR FUNERAL**
Austin, Texas
August 1, 2016

**FIRE**
Taylor, Texas
January 21, 2017
2016 INCOME

DONOR CONTRIBUTIONS .................................................. $ 6,325,294 38.85%
FAMILY STORE SALES ...................................................... $ 6,801,671 41.77%
GOVERNMENT GRANTS ...................................................... $ 3,132,301 19.24%
UNITED WAY ........................................................................ $ 23,103 0.14%

Total Income $ 16,282,369
Beginning Net Assets: October 1, 2015 $ 1,333,122
Grand Total $ 17,615,491

2016 EXPENSES

SOCIAL SERVICES .............................................................. $7,368,554 44.06%
ADULT REHABILITATION CENTER .................................. $6,801,671 40.67%
COMMUNITY CENTER PROGRAM OPERATIONS .............. $ 624,214 3.73%
ADMINISTRATION & MANAGEMENT ............................... $ 612,919 3.66%
FUNDRAISING ................................................................... $1,317,599 7.88%

Total Expenses $ 16,724,957
Ending Net Assets: September 30, 2016 $ 890,534
Grand Total $ 17,615,491
Meeting the Need

In Travis and Williamson Counties

1. Austin Metropolitan Area Command
   10711 Burnet Rd., Ste. 231 • Austin, TX 78758
   (512) 782-8800 or (512) 605-1410

2. Downtown Shelter and Social Service Center
   501 East Eighth St. • Austin, TX 78701
   (512) 476-1111

3. Austin Shelter for Women and Children
   4523 Tannehill Ln. • Austin, TX 78721
   (512) 933-0600

4. Adult Rehabilitation Center
   4216 S. Congress Ave. • Austin, TX 78745
   (512) 447-2272
   *Citadel Corps Worship Services currently held here

5. Christmas Cheer and Emergency Disaster Services Warehouse
   6510 S. Congress Ave. • Austin, TX 78745
   (512) 445-2003
   *Citadel Corps Offices currently located here

6. Williamson County Service Center
   1930 S. Austin Ave. • Georgetown, TX 78626
   (512) 943-8421

7. Emergency Disaster Services Volunteer Canteen
   Liberty Hill, TX 78642

8. The Salvation Army Family Store and Donation Center
   4216 S. Congress Ave. • Austin, TX 78745
   (512) 447-4044

9. The Salvation Army Family Store and Donation Center
   8801 B Research Blvd. • Austin, TX 78758
   (512) 836-2700

10. The Salvation Army Family Store and Donation Center
    601 W. Louis Henna Blvd. • Round Rock, TX 78728
    (512) 246-7292

11. The Salvation Army Family Store and Donation Center
    13530 N Hwy 183 • Austin, TX 78750
    (512) 996-9866

12. Taylor Service Unit (Behind First Presbyterian Church)
    114 West 6th St. • Taylor, TX 76574

13. Future home of Citadel Corps Community Center and Area Command (Rathgeber Village)

14. Future home of Rathgeber Center for Women and Children: A Salvation Army Shelter

15. Future home of Women’s Residence at the Adult Rehabilitation Center
ADVISORY BOARD

Majors Andrew and Amy Kelly, Austin Area Commanders

Executive Committee

Board Chair
Michael J. Nasi
Jackson Walker L.L.P.

Vice-Chair
Rob Golding
Rodeo Austin

Development Chair
Randy Present
DH1 Financial Services

Treasurer
Finance Committee Chair
Nelson Barre
Accenture

Secretary
Lee Doughtie
Frost

Program Committee Chair
Margaret Gosselink
Retired Attorney

Property Committee Chair
Rudy Garza
Garza EMC

Nominating Committee Chair
Jan Lehman
Lehman Associates

William Gammon*
William Gammon Insurance

Peter Palazzari
Retired, IBM Corporation

Dick Rathgeber
Rathgeber Properties

Dwight Thompson
Texas Steel Culvert Company

Board Members

Jay Angell
U.S. Trust

David Barnett
Rockford Business Interiors

Edward J. Bombach, MD
Austin Regional Clinic

Gilbert T. Bragg
McCreary, Veselka, Bragg & Allen, P.C.

Bob Brooks
Brooks Commercial Corporation

Clayton Browne
Writer/Editor

Bob Cole
KOKE-FM

Robin Cooper
Civic Leader

Exalton Delco***
Retired College Administrator

Phil Diebel
Retired, University of North Texas

Sam Espinosa
Next Caller, Inc.

Kathryn Kotrla, MD
MEK, Inc.

Lloyd Lochridge**
McGinnis Lochridge

Gordon McGill
McGill Investments

Katherine Nelson
Retired Attorney

Joe Ogilvie
Wallace Capital Management

Freddie Profitt
Financial Partners, Inc.

John Roiko
National Instruments

Don Shafer
Kasasa Ltd., Roll Forward, LLC

Elaine Shapiro**
Civic Leader

Tom Sweet
Dell Inc.

David Turpin
Pileus Group LLC

John Welborn
LBJ Family Wealth Advisors, Ltd.

Neel White
White Construction Company

Howard Yancy
Zydeco Development

* The Salvation Army National Advisory Board
** Life Member
*** Emeritus

ADULT REHABILITATION CENTER ADVISORY COUNCIL

Major David Sams
Administrator
Adult Rehabilitation Center

Major Bobbie Sams
Director of Special Services
Adult Rehabilitation Center

Chair
William Gammon
William Gammon Insurance

Terry Bray
Attorney

Nadeen Gray, M. D.
Austin Diagnostic Clinic

Frances B. Hamm
Retired

Todd Michalowski
J & M PLLC. Services

Clarence Pietsch
Retired

Robin Pope
Kemp Properties

Dick Rathgeber
Rathgeber Properties

Philip Sanders
Retired Judge

Laurie Shanblum
Corrections Corporation of America

Lynda Shanblum
Austin Regional Clinic

Mark Shields
Primus Real Estate Services

Clayton Shorkey, PhD
The University of Texas
School of Social Work

Rev. Bill Wigmore
Chair of Recovery Ministries

Ex Officio

Major Andrew Kelly
The Salvation Army - Austin Area Commander
MISSION STATEMENT

The Salvation Army, an international movement, is an evangelical part of the universal Christian church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination.

Serving Travis and Williamson Counties

Together
We meet the need.

Administrative Offices
10711 Burnet Road Ste. #231
Austin, TX 78758
512-782-8800 or 512-605-1410
512-719-4495 – Fax
SalvationArmyAustin.org

/salvationarmyaustin  /salamyaustin  /salamyaustin
Downtown Shelter and Social Service Center

The Downtown Shelter and Social Service Center is a 242-bed multi-population emergency shelter and resource center where numerous social services are made available for men, women and children. The Center includes population-specific dormitories, a large case management staff, a comprehensive employment services program, and transitional shelter for new workers. Educational programs and life skills training take place in a multi-purpose computer learning lab. It is one of the largest shelter facilities in Central Texas and the primary shelter for women experiencing homelessness in Travis County. Our goal is to stabilize individuals and families so that they can exit emergency services into safe, affordable housing and return to self-sufficiency and stability. The facility is currently undergoing greatly-needed renovations funded by the capital campaign.

UNDuplicated Persons Sheltered ............................................................................ 2,651
WOMEN.................................................................................................................. 1,451
MEN...................................................................................................................... 935
CHILDREN............................................................................................................ 265
Number of Bed Nights .......................................................................................... 87,413
Meals Served ......................................................................................................... 252,742
Case Managed Persons Exiting to Safe Housing.............................................. 586 of 809 (72%)
Employment Services Participants Who Improved Employment Status..... 404 of 538 (75%)

Austin Shelter for Women and Children

The Austin Shelter for Women and Children is a city-funded facility owned by Travis County and operated by The Salvation Army. Services include emergency shelter, child and family therapy, case management, employment assistance, housing, life skills training, childcare resources, educational assistance, referrals to community resources, and summer camps. Children are assisted by a family therapist who helps them develop better coping skills, case workers who provide communications and coordination with schools, and teachers who assist with homework and school projects in the family learning center. The shelter is undergoing a city-funded renovation and expansion.

UNDuplicated Persons Sheltered ............................................................................. 327
WOMEN................................................................................................................. 117
CHILDREN........................................................................................................... 210
Number of Bed Nights (116% Capacity).............................................................. 24,161
Meals Served ........................................................................................................ 40,545
Number of People Case Managed ....................................................................... 117
Number of Persons Who Exit ed to Safe Housing ................................................ 181 of 238 (76%)
Number of Adults Who Improved Financial Status........................................... 75 of 96 (78%)
Community Collaborations

We are pleased to collaborate with other organizations in our community on the following programs.

1. **Passages I Collaboration** ................................................................. 602 persons served
2. **Passages II Rapid Rehousing Program** ............................................. 106 persons served
3. **Supportive Services for Veteran Families (March thru Sept)** ............. 52 persons served
4. **Safe Sleep** ......................................................................................... 576 women served
5. **Cold Weather Shelter** .................................................................... 1 night

Organizations we collaborate with include: Ending Community Homelessness Coalition (ECHO), City of Austin, Veterans Administration, SAFE, Caritas of Austin, Foundation for the Homeless, Housing Authority of the City of Austin, Foundation Communities, Front Steps, Goodwill Industries, Religious Coalition to Assist the Homeless, Best Single Source Plus Program, Emergency Food and Shelter Program Board of Travis and Williamson Counties, U.S. Department of Housing and Urban Development, Texas Department of Housing and Community Affairs, and many others.
**ADULT REHABILITATION CENTER**

The Salvation Army’s Adult Rehabilitation Center provides spiritual, social, and emotional assistance for individuals who have lost their ability to cope with their problems and provide for themselves. The Adult Rehabilitation Center provides residential housing, work therapy, group and individual counseling, spiritual direction, leisure activities, and life skills resources. The physical and spiritual care that program participants receive prepares them to re-enter society and return to fulfilling work.

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Men Receiving Rehabilitation Services</td>
<td>1,379</td>
</tr>
<tr>
<td>Residential Care - Days Provided</td>
<td>37,024</td>
</tr>
<tr>
<td>Meals Served</td>
<td>121,242</td>
</tr>
<tr>
<td>Religious Services</td>
<td>689</td>
</tr>
<tr>
<td>Rehabilitation Meeting Attendance</td>
<td>23,470</td>
</tr>
<tr>
<td>Individuals Committing their Life to Christ</td>
<td>605</td>
</tr>
</tbody>
</table>

**CITADEL CORPS COMMUNITY CENTER – MEETING SPIRITUAL AND SOCIAL NEEDS**

Representing the heart of The Salvation Army, the Austin Citadel Corps Community Center is committed to serving the social and spiritual needs of our neighbors. Meetings include weekly worship services, Bible studies, fellowship, music instruction, character building programs, and outreach to those in need. Worship services are currently held at the Adult Rehabilitation Center chapel with weekly studies and classes at the Christmas warehouse. The new Citadel Corps and Community Center is being built in Rathgeber Village in the Mueller Development.

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Worship Services and Group Activities</td>
<td>2,676</td>
</tr>
<tr>
<td>Individuals Visited in Nursing Homes</td>
<td>741</td>
</tr>
<tr>
<td>Music Lessons Provided</td>
<td>245</td>
</tr>
<tr>
<td>Spiritual Development Meetings</td>
<td>141</td>
</tr>
<tr>
<td>Individuals Personally Accepting Christ</td>
<td>64</td>
</tr>
<tr>
<td>Angel Tree Recipients</td>
<td>6,512</td>
</tr>
</tbody>
</table>
Williamson County Service Center

The Williamson County Service Center offers urgently-needed services to adults and children facing the possibility of homelessness in Williamson County. The Service Center offers intake and assessment of the needs of men, women and children, provides direct services (e.g. food, clothing, rent and utility assistance) and refers qualified individuals to other important social services. The Service Center closely collaborates with other agencies and churches in Williamson County to ensure that needs are met appropriately and to avoid duplication of services.

- **Households Served**: 172
- **Households Provided Utility Assistance**: 92
- **Households Provided Rental Assistance**: 90
- **Households Accessing Food Pantry**: 34
- **Households Accessing Clothing Closet**: 39
- **Unduplicated Persons Served**: 461
- **Children Sent to Camp**: 13
- **Nursing Homes Visits**: 107
- **Quail Valley Outreach — Number Served**: 250

Taylor Service Unit

The Taylor Service Unit provides financial assistance in the form of utility vouchers, rent assistance, tooth extractions, emergency shelter, and prescriptions to people in need in Taylor. They also support the community by hosting a winter coat drive and a summer fan drive, sending children to summer camp, and providing bicycles, backpacks and school supplies for local children.

- **Individuals Provided Financial Assistance**: 273
- **Coats, Hats & Gloves Provided at Coats for Kids**: 350
- **Bicycles Provided to Children**: 18
- **Backpacks Filled with School Supplies to Local Children**: 250
- **Fans Provided to Elderly or Disabled Household**: 25
- **Children Sent to The Salvation Army Summer Camp**: 17