

YOU ARE A HOMETOWN HERO

By serving your neighbors in need throughout Travis and Williamson counties, *you* are a hero helping others. In one year, leading donors like you have helped The Salvation Army Austin Area Command provide more than:

415,000
meals



7,000

children with new toys and clothing at Christmas



112,000

nights of shelter



* Source: The Salvation Army Austin Annual Report

“To the people who are giving,
I just thank God for them.”

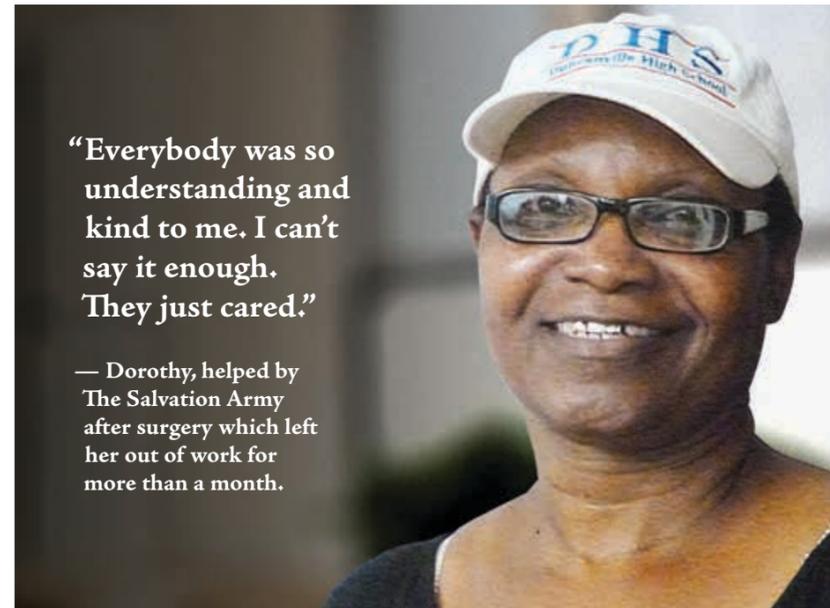
— DAVE, A VETERAN RAISING HIS NINE GRANDCHILDREN, WHO FOUND HELP WITH HOUSING, THANKS TO FRIENDS LIKE YOU.

YOU SHINE A BRILLIANT LIGHT ...

- Your support is helping to build two new facilities to respond to the crisis of families experiencing homelessness in the Austin area. When completed, The Salvation Army Rathgeber Center for Women and Children will shelter more than 200 women and children, including supportive services and case management. In addition, the new Corps Community Center will focus on character building programs, and includes a new gym, worship center, kitchen, and dining room facilities.
- Your generosity helped provide housing for 680 veterans in a push to end veteran homelessness in the Austin area.
- You helped house 53 youth during the 100-Day Challenge in Austin to end youth homelessness by 2020.



Did you know that last year, 75% of those sheltered by The Salvation Army in Austin were women and children? Your support helped 73% of them achieve safe housing.



“Everybody was so understanding and kind to me. I can’t say it enough. They just cared.”

— Dorothy, helped by The Salvation Army after surgery which left her out of work for more than a month.

▶ THE IMPACT YOU HAVE ON OTHERS

YOU HELPED SAVE ROBERT FROM HOMELESSNESS

Robert was just four days away from being homeless.

Since a serious truck accident 10 years earlier, Robert faced many challenges: financial, medical, and emotional. There were periods when he couldn’t work, and times when he was depressed ... even suicidal.

He had managed to get by, living with roommates and working when he could. But this time, he was facing homelessness.

Through one of The Salvation Army’s partner agencies in Williamson County, Robert learned of an apartment available for someone with disabilities. It even had special amenities which would benefit Robert, who suffers from arthritis and other ongoing pain. To move into this apartment would be a blessing.

There was only one problem: Robert didn’t have the money for the deposit. That’s when he was referred to The Salvation Army’s Williamson County Service Center in Georgetown.

“I was nervous,” Robert recalls. “I was going to ask this stranger to pay my deposit.”

But thanks to friends like you, Robert’s worries were eased. He found compassion and kindness at The Salvation Army. Best of all, they were able to help him cover his deposit so he could get the new apartment.

“It’s a wonderful boost to have that apartment,” Robert says. “It’s helped me psychologically.”

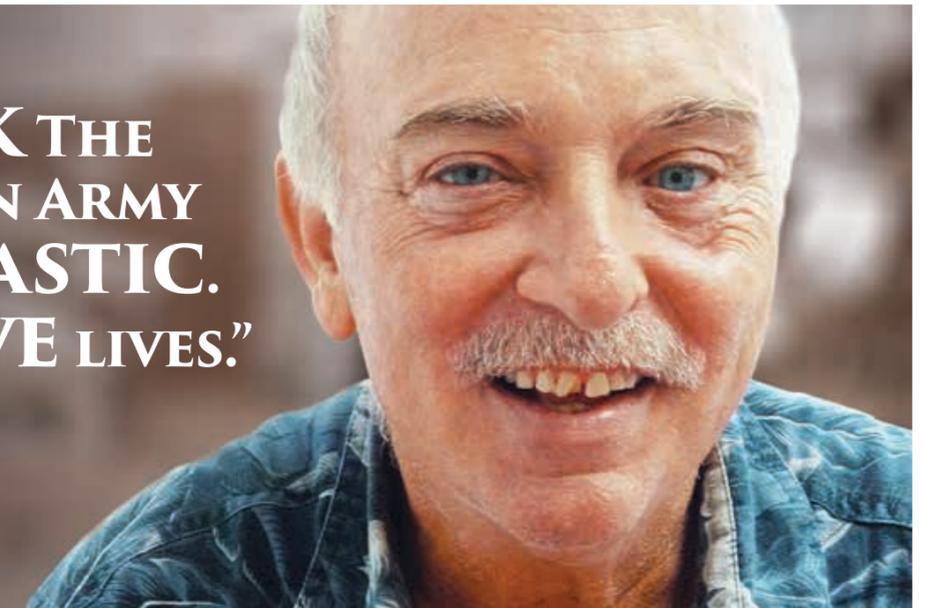
Thanks to friends like you, Robert got the help he needed, and a home to call his own.

Today, Robert is optimistic about the future. “It’s up to me to continue progressing, but I’m doing quite well.”

Robert sums up his experience:

“I think The Salvation Army is fantastic. They save lives ... and they help save people from being homeless.”

“I THINK THE SALVATION ARMY IS FANTASTIC. THEY SAVE LIVES.”



Some names and images in this report have been changed to protect confidentiality.



▶ THE IMPACT YOU HAVE ON OTHERS

YOU HELPED BRING HOPE TO SANDRA'S FAMILY

This past holiday season, Sandra celebrated one year of permanent housing.

She and her two daughters — 6-year-old Aiiyana and 3-year-old Lena — had previously been homeless, living with her ex-boyfriend's parents. It was far from an ideal situation, but she didn't know what else to do.

Sandra recalls how she felt. "It's a horrible feeling," she says. "It's like, *What did I do wrong? Why am I here?*"

Desperate, she got in touch with The Salvation Army. Through the support of good friends like you, she found free emergency shelter at the Austin Shelter for Women and Children.

"I jumped on the opportunity," she says. "I was so grateful!"

There, the family found a safe place to sleep. Sandra also received help finding a job. Her daughter Lena entered the shelter's free day care program, and Aiiyana was enrolled in the elementary school nearby.

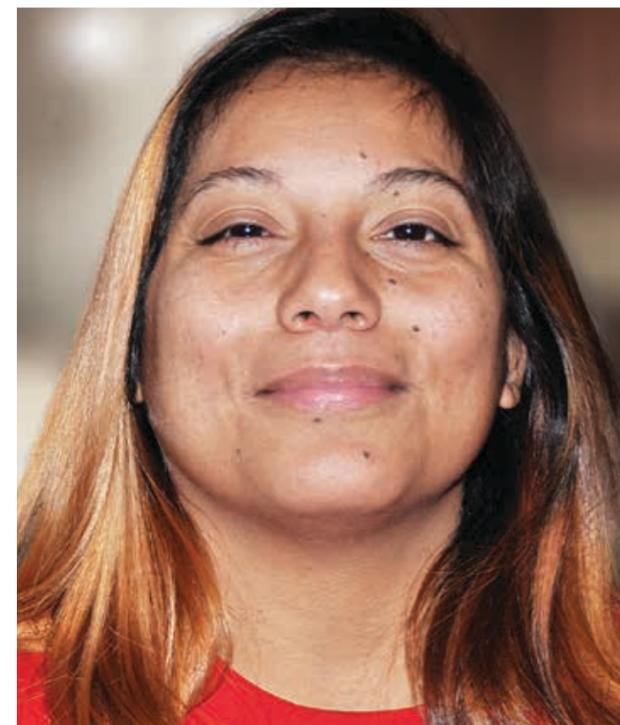
"Everything was falling into place," Sandra smiles.

She was approved for low-income housing, and soon found the small apartment in Austin where she now lives. She's working, and even in line for a promotion. "I'm about to get a car in the next few months," she beams. "And hopefully, I'll be able to save up and get a house."

Amid the growing numbers of families experiencing homelessness in the greater Austin area, there are hopeful stories like Sandra's — stories you make possible through your compassionate support.

"I'm very, very grateful and blessed," Sandra says. "Without The Salvation Army, I wouldn't be where I am right now."

There are hopeful stories like Sandra's — stories you make possible through your compassionate support.



YOUR 2018 IMPACT REPORT

PREPARED ESPECIALLY FOR:

<Mrs. Joan Sample>



DOING THE MOST GOOD

THE SALVATION ARMY
AUSTIN AREA COMMAND
Serving Travis and Williamson Counties
SALVATIONARMYAUSTIN.ORG

SA-AUS-18076

<Mrs. Sample>, we appreciate everything you are accomplishing here in Travis and Williamson counties. Your generous, ongoing support is a godsend for people in need. Through your extraordinary giving, you lead the way in making our community a better, more compassionate place. Again, we are very grateful that you've chosen The Salvation Army as your way to help others. Thank you so much.